

ECHO CANYON RIVER EXPEDITIONS COVID-19 RESPONSE

We all play an active role in your safety and the safety of fellow guests and staff. See how we're taking precautions!

For the safety of all guests and staff, any guest currently infected with COVID-19 or displaying symptoms is not allowed to enter the property. If you have an upcoming reservation and you are experiencing symptoms call us at 800.755.3246 and we will discuss rescheduling options with you.

WHAT YOU CAN EXPECT OF ECHO STAFF



Echo Canyon staff are screened at the start of each work day to ensure they are symptom-free.



Our staff will wear a face covering while working. Guides may remove face coverings while guiding rafts.



Food service staff will wear face coverings and take other precautions as required by state and county health departments.



Robust cleaning routines have been implemented for all gear and surfaces guests come in contact with over the course of the rafting experience.

WHAT WE EXPECT OF OUR GUESTS

Completed online release forms are required in advance of arrival.

Arrive with your own face covering. See below to learn what type of covering is recommended and where they will be required.

Arrive in river-appropriate attire. Find our suggestions below.

Be prepared to rent wetsuits or other rental gear based on current conditions.

OUR SANITIZING & SOCIAL DISTANCE PRACTICES

We are following state and county guidelines regarding capacities and cleaning / sanitizing.

Guest limits inside the retail store may be in place to follow distancing standards.

Hand wash stations and / or hand sanitizer will be provided and strongly encouraged for on-river lunches during full-day raft trips.

Go-Pro videos and still images will be available for review on tablets after your raft trip. Tablets will be sanitized after each use. Digital download will be utilized for delivery of purchased photos / videos.

Cleaned & sanitized after each use:

- Personal Flotation Device (PFD) and helmets
- Guest paddles
- Wetsuits, splash jackets, and river shoe rental items

Cleaned & sanitized daily:

- Retail space, changing rooms, bathrooms - Additional cleanings of high touch areas throughout the day
- Shuttle vehicles - High touch areas are sanitized throughout the day by shuttle drivers

FACE COVERINGS



SYNTHETIC NECK GAITER SUN BUFF:

- Appropriate for check-in and interior spaces of our facility
- Appropriate for shuttle ride
- Recommended for on-river use if you choose to wear a face covering on-river



COTTON OR PAPER MASK:

- Appropriate for check-in and interior spaces of our facility
- Appropriate for shuttle ride
- **NOT** recommended for on-river use

WHEN TO WEAR FACE COVERINGS:

- When approaching or interacting with Echo Canyon staff or other guests
- When using interior spaces - i.e. retail store, restaurant, changing rooms, and bathrooms
- During the shuttle ride to and from the river

All guests are required to arrive at Echo with their own face covering. If you plan to wear a face covering on the river you are encouraged to choose a synthetic neck gaiter sun buff since this type of covering is more functional and breathable when wet. **Face coverings are NOT required to be worn by guests or guides while on the raft.**

YOUR DAY AT ECHO



GUEST CHECK-IN

- **All guests are required to complete online release forms in advance of arrival.** A link will be sent to guests after making a reservation. On-site waiver kiosks may not be available.
- Outdoor check-in will be available on most days. If outdoor check-in is not available, guests will check-in inside our retail store with additional spacing provided between check-in locations.
- Check-in locations will be spaced apart to comply with distancing guidelines.



ARRIVE PREPARED

- **Please arrive in attire ready to raft so you can avoid using our changing rooms.**
- Our suggested on-river attire includes bathing suits, synthetic long sleeve or short sleeve shirt, quick drying shorts, secure footwear (sport sandals or tennis shoes - please no bare feet, flip flops, or Croc sandal). Shoes must have secure straps over the top of the foot and behind the ankle.
- Medications are encouraged to stay with the guest so they don't have to be passed between you and your raft guide.



TRANSPORTATION

- Increased space will be given within each vehicle to follow distancing standards.
- All vehicles are cleaned and sanitized daily. High touch areas are sanitized throughout the day by shuttle drivers.
- Windows will remain open whenever conditions allow.



RAFTING EXPERIENCE

- Colorado requires each raft has a certified raft guide. Your guide is not required to wear a face covering while guiding the raft.
- There may be other families or guests on your raft. Guests are not required to wear face coverings on the raft.
- Private rafts are available. For details call 800.755.3246
- Full day raft trips will include a gourmet style boxed lunch.

For FAQs and more information regarding our COVID-19 guidelines, please visit raftecho.com/covid-19. This document and the information outlined within it may change to remain current with guidelines and best practices.

